



# **AWARDS & HIGHLIGHTS**

# 2023 - Arc of Oakland County Dove Award Vocational Service Award - Tim Hennigan, Job Coach

A job coach, direct care worker, or supervisor who helps individuals with intellectual and/or developmental disabilities obtain and maintain employment within the community.

# 2022 - Arc of Oakland County Dove Award Vocational Service Award - Ron Aldridge, Job Coach

A job coach, direct care worker, or supervisor who helps individuals with intellectual and or developmental disabilities obtain and maintain employment within the community.

#### 2021 – Auburn Hills Chamber Silver & Gold Awards Purposepoint Foundational Integrity Award

Presented to a company that held most true to its original founding purpose and the impact it was created to have on its people and those they serve.



#### 2021 – Incompass Michigan Essence of Collaboration Award - Kimberly Pietrylka-Miller

Incompass Michigan Essence of Collaboration Award gives distinction to member organizations (or individuals from a member organization) who took specific, meaningful action in support of another member, or a group of members, to the benefit of all.

#### 2020 - Detroit Free Press Top Places to Work 2020 & 2019

New Horizons received Top Workplaces 2020 honor (for the second year) by The Detroit Free Press. The list is based solely on employee feedback gathered through a third-party survey administered by research partner Energage, LLC, a leading provider of technology-based employee engagement tools. The anonymous survey measures several aspects of workplace culture, including alignment, execution, and connection, just to name a few.

#### 2019 - Provider of The Year Award

New Horizons received the Provider of the Year award at the 2019 Arc of Oakland County Dove Awards. This award is presented to an Oakland County based provider, who maintains a consistent, positive, and nourishing community-based setting for persons with intellectual and/or developmental disabilities.

# A MESSAGE TO OUR SUPPORTERS



TIM HATFIELD PRESIDENT/CEO

#### Dear Friends and Supporters,

As our agency's fiscal year 22/23 ended, we are proud to report on our collaborations with local funding sources, state agencies, and school districts, that further promoted our initiatives and mission of investing in our communities by providing employment opportunities for individuals facing barriers to employment.

One such initiative is the statewide pilot program for Customized Employment (CE). This program aims to match individuals with disabilities to employers who can accommodate their unique skills and needs. To participate in this program, staff need to be credentialed from Griffin-Hammis, a leading organization in Customized Employment.

We have also maintained our ongoing collaboration with the Upbound Staffing Agency, a joint initiative along with other vocational providers, to help increase the number of persons with disabilities into gainful employment.

On the school side, we collaborated closely with the Macomb Intermediate School District to provide social workers who could address the mental health challenges of students in post-secondary programs. This year, the program delivered mental health services to 529 students across 22 different school districts.

In addition, we continued our collaboration with Project SEARCH, a partnership with support resources from a host business site, local school districts, Community Mental Health, Michigan Rehabilitation Services (MRS), and Vocational Rehabilitation Services, preparing young people with significant disabilities for success in competitive integrated employment.

I am proud to announce our agency also implemented the first Direct Support Professional Tier Program, which is a nationally accredited program offered through the National Association of Direct Support Professionals (NADSP) to address the urgent need for more qualified staff. We have 23 Direct Support Professionals who are enrolled in this program, which gives them a chance to earn higher wages and advance their careers.

Lastly, we collaborated with Incompass, our state association, to lobby the Michigan legislature to adopt wage increases for our Direct Support Professionals as well as advocacy to retract the privatization of the Mental Health System. Thank you to all our supporters, your contributions and advocacy MAKE A DIFFERENCE in the lives of the people we serve!

This past fiscal year, the Leadership Team and the Board of Directors took on the task of developing a new three-year strategic plan. This plan is even more important than ever, because of all the external influences that impact the industry. A few critical elements include addressing staffing needs and looking at new ways to engage individuals served through all the various programs and services offered.

The plan is now in the hands of the very capable New Horizons Leadership Team to execute. While this is certainly a challenge, the agency is well situated to be able to evolve programs and services. As I ponder the future, I suspect that things may look quite different in next year's update.

I am also excited to see how Leadership has continued to evolve programs and have taken the initiative to expand the capabilities of the Direct Support Professional team through training and certification—the first organization in Michigan to embrace this program at this level. I personally participated in two sessions recognizing staff achieving certification, and it is inspiring to see the commitment and sacrifice those individuals have made to continue their education for the betterment of the individuals served.

I want to close my message this year with a huge, hearty "Thank You" to all the staff of New Horizons. Over the last three years, everyone has faced challenges that had not been contemplated and the team has done a tremendous job rising to the challenge. There is more to do, but I have every confidence that New Horizons is in the right place with the right tools to be able to evolve and thrive in this new world.





#### Macomb County School-To-Work Transition Student of the Year

Initially, Maddy was a little shy when first working with New Horizons Employment Specialist Sandy Stone, through her Pre-Employment Transition Services (Pre-ETS) and School-To-Work Transition Services. After some time, her vibrant personality shined through along with her unique and artistic abilities! Maddy eventually began sharing her ideas and desires for what she wanted to do in her future. Maddy struggled academically, but she took the initiative to ask for assistance, advocating her needs, and was very receptive to the advice Sandy gave her.

#### Going Above and Beyond

Maddy always expressed her appreciation and gratitude for having the opportunity to participate in classroom services. She would work hard in class and went above and beyond working independently on her own, even researching information about entry-level employment opportunities where she could apply her creative art skills. Together, Maddy and Sandy planned a personal career path that they felt she could follow through with to be successful and happy.

### Painting Success at Painting with a Twist

Maddy had expressed an interest in working at Painting with a Twist in Roseville, MI. A job application and resume were submitted on Maddy's 18th birthday. Prior to receiving a call-back regarding an interview, Maddy took it upon herself to ask for assistance in interviewing, so Sandy designed a mock interview that included pertinent employer questions, along with appropriate interview attire. Shortly after, Maddy was called in for an interview and was offered a job! Maddy began working in March 2023 in a support position, assisting the instructors in teaching the painting classes. After a few weeks had passed, her employer noted that they were going to have Maddy shadow the other instructors, because they believed with a little training and support, Maddy would be able to teach and conduct the painting classes by herself!

#### A Successful Move to a New School

During this time, Maddy recognized that the traditional school setting was not a good fit for her, so she transferred to North Lake High School during the last half of her Senior year, where students are provided with the education tailored to their needs. This opportunity allowed Maddy to work at her own pace, feel valued, improve her social skills and confidence, which in turn gave Maddy the availability to work her part-time position at Painting with a Twist, all while maintaining her studies to graduate on time.

Throughout the 4 years, Maddy has exhibited excellent work skills, determination, self-advocacy, and social skills through her participation in working with New Horizons' programs. Congratulations to Maddy for being awarded the Macomb County School-To-Work Transition Student of the Year!

# HOW WE MEASURE UP

1,575
INDIVIDUALS SERVED
THROUGH OUR PROGRAMS



96%

#### **OVERALL INDIVIDUAL SATISFACTION**

The individuals served in our many programs continue to be extremely satisfied with the services they receive. This demonstrates exceptional individual satisfaction levels, with the overall satisfaction level of 96%.

# 208

# STUDENT YOUTH TRANSITION SERVICES

208 students received services within Oakland,
Macomb, and Genesee County School Districts.
Student Youth Transition Services reaches hundreds
of students with special needs each year.

#### INDIVIDUALS EMPLOYED

193

193 individuals with
disabilities found gainful
employment as a result of
their hard work and the
support of our Employment
Specialists, which resulted in
an average starting wage of
\$13.65 per hour or higher.





WHO WE SERVED

Cognitive/Developmental **52%** 

Autism Spectrum 16%

Learning Disabled 9%

Physical/Medical 7%

Blind/Visual 2%

Brain Injured 1%

Mental Impairment 10%

Deaf/Hard of Hearing 3%

# **COMMUNITY FEEDBACK**

"Ever since Ed has returned

to New Horizons, he started

smiling again and always has a

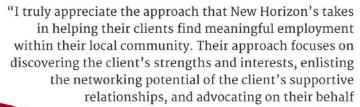
big smile when he gets home."

offered at New Horizons

"It has been a pleasure to have Dan join our lunch team! Dan (Customized Employment Program) enjoys working with our students and brings his positive energy and enthusiasm with him every day he is in our building." ~Shamika Womble, Pattengill Principal

"Ms. LaTonya (New Horizons Employment Specialist) was great! Darko had nothing but great things to say about her. I appreciate her being so helpful and making Darko feel so comfortable! She's amazing and deserves to be recognized for her OUTSTANDING efforts!" ~Anonymous

~ Linda Landry, Parent of "This experience was challenging **Individual Served** but challenging in a good way. It helped me realize that I can handle any job environment. This program is excellent for the ones that are struggling with searching for jobs, I would highly recommend this program to the ones that need it. GREAT JOB NEW HORIZONS, y'all helped me out a lot. I give you guys a high ranking of all 5 stars!" ~Recipient of Evaluation Services



with potential opportunities. My son has felt valued and has grown in his confidence through the process."

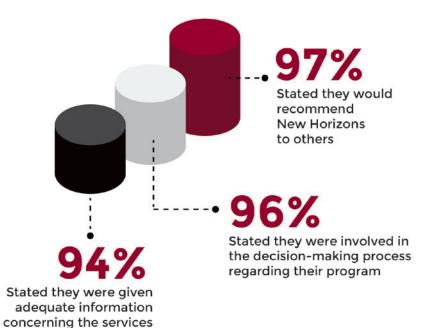
~Mary, Parent of Individual Served

"We really enjoy Ron (New Horizons Direct Support Professional) working with our daughter, we hope he continues for a long time." ~Anonymous

"I have never had support from a job developer like I have from you, April (New Horizons Employment Specialist). Thank you!" ~Anonymous



What do individuals say about New Horizons after exiting the program?

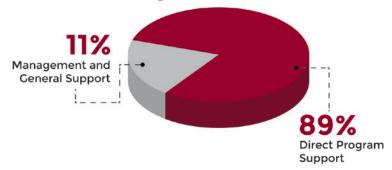






# **FINANCIAL AND OPERATIONAL REPORT**

#### **Fiscal Year Expenses**



### **Fiscal Year Revenue** 66% 2023 Revenue: \$12,792,624 Program Income 32% Contributors Business Income



#### **51% STAFF DIVERSITY**

Differences among team members can strengthen the bonds formed with individuals served through ethnic diversity in the workplace. 51% of our staff come from minority groups including African American, Asian, Hispanic origin, Middle Eastern origin, and others.







\*Financial figures are unaudited at time of publication

2023 Staff Appreciation Event at Topgol

# 2023 ANNUAL AWARDS CEREMONY CATEGORIES & WINNERS

#### Students of The Year

### School-to-Work Transition - Macomb Maddy Vanderhoff

This award is to a student in counties where we operate School-to-Work Transition programs. This student must have demonstrated diligence in taking advantage of the transition services and in meeting their objectives. The honoree in this category has shown outstanding efforts in developing a career objective and in moving from the role of a student to the adult world of work.





#### Work Based Learning - Oakland Brandon Woelmer

Awarded to a student in counties where we operate Work Based Learning programs. This student must have demonstrated academic and social skills developed in the classroom setting and applied them in real work situations in the community. The honoree in this category has shown outstanding efforts in working with a team cohesively and completed various tasks as outlined by the business owner/management.



Individual Supported Employment: Robert Sevigny
Customized Employment: Daniel Dwyer
Placement Services: Ivory Hicks

This award is given to an individual who has displayed outstanding dedication and tenacity in their job search activities. They have effectively used the support of our emploment services staff as they have looked for a job. Once they have obtained a job, they have continued demonstrate the qualities that all employers value in their employees and have become valued members of their work team. This award is given to an individual in each of the categories listed.

### Project SEARCH Interns of the Year

Fabian Aliaj | Corewell Health, Troy Alex Kaechle | Henry Ford, West Bloomfield Dalaina Sanders | Corewell Health, Royal Oak

Awarded to an individual who has built communication, teamwork, and problem-solving skills throughout their internship. This individual has displayed tenacity in their roles and responsibilities with their mentor and colleagues. This award is given to an individual at each of the job host sites listed

# **Employers of The Year**

Awarded to a company that stands apart from others in the community by supporting and encouraging the employment of persons with disabilities in their organization. This organization has gone above and beyond the regular responsibilities of an employer, to help our individuals succeed at their jobs. They have acted as an advocate for people with disabilities not by virtue of their words, but by their deeds. This award is given to an employer in each of the categories listed.

#### **Individual Supported Employment**

#### **Placement Services**

#### **Customized Employment**







### **Community Service Award**

#### The Hampton Inn

Awarded to a group, individual, or organization that has demonstrated exceptional dedication and effort towards promoting the well-being of people with disabilities and advocating for their needs. The award recognized extraordinary leadership and collaborative efforts in the rehabilitation community and advocacy for individual growth, employment, and self-sufficiency.





# New Horizons Staff Champion of the Year

Susie Skibo

Awarded to a New Horizons Employee who exemplifies the following "champion" attributes: Positive Attitude, Willingness to Change, Flexibility, Leads by Good Example, and is a New Horizons Cheerleader (advocates for persons served, mission oriented).

## **PROGRAMS & SERVICES REPORT**

New Horizons continued to break down barriers to employment over our past fiscal year. Our staff's dedication and commitment made it all possible. As a result, we are continuing to meet our strategic goals through expansion of our programs and services.

#### **Project SEARCH Expansion**

Project SEARCH® is a partnership with support resources from a host business site, local school districts, Community Mental Health, Michigan Rehabilitation Services (MRS), and Vocational Rehabilitation Services, preparing young people with significant disabilities for success in competitive integrated employment.

This program offers a one-year internship and structured life skills support in a classroom, along with hands on training among various departments within the hospitals, with the Skills Trainers provided by New Horizons.

The students work with a team that includes their family, a special education teacher and a Department of Health and Human Services or Michigan Rehabilitation Services counselor, and a New Horizons Vocational Skills Trainer and Employment Specialist, to create an employment goal. The team supports the students during this important transition from school to work.

In addition to being part of the Project SEARCH collaboration at Henry Ford West Bloomfield and Corewell Health, Troy Hospitals (formerly Beaumont Hospital) for over 10 years now, New Horizons also began partnering at a new host site, Corewell Health, Royal Oak. This year we supported 18 students across the three sites.

We are happy to report that at the time of this publication, all the students were either directly hired by the Hospital they interned at, placed successfully into another integrated competitive employment opportunity, or pursued additional education/training opportunities.







### **Expansion of Work Based Learning Program**

Last year, New Horizons continued the expansion of our Work Based Learning program into two additional school districts within Genesee County: Davison and Grand Blanc. New Horizons developed services such as the Work Based Learning program and the School-to-Work Transition program, to assist students with special needs and meet the unique challenges that they face when entering the world of work.

New Horizons provides vocational exploration, workplace readiness skills training, assistance with resume and interviewing, job shadowing experiences, job placement and support. New Horizons also increased the number of students supported in various schools, including Macomb Academy in which we had a 55% increase in student participation!



# **COMMUNITY PARTNERS**





Neiman's Family Market New Hope Bible Church North Oakland Fire Station North Oaks Community Church



Auburn Hills Chamber of Commerce's IMPACT 2023 Diversity, Equity, and Inclusion (DEI) event



Civitan Club of Pontiac Donation



Nina Keiser, Talent Outreach Program Manager with Consumers Energy, hosting a Mock Interview session with our individuals served



Shannon Debono, Tim Hatfield, Justin Michalak, Dawn Caracallo, and Fenar Mayes at Paint A Miracle Event



Bosch volunteers at New Horizons 2023 Dan Knott Legacy Golf Tournamen





MORC Clothes Closet

Novi Civic Center

Novi Public Library

Once Upon a Child

Novi Ice Arena

Oakland County

Old Navy

PC & D

PetSmart

Petco

Novi Fire Department

Novi Police Department

Oakland Hope Thrift Store

Paint A Miracle Art Studio

Pet Supplies Plus-Waterford

Pontiac Lake Recreation Area

Pomeroy Assisted Living

Pottery Barn - Birch Run

Rochester Public Library

Royal Oak Public Library

Church-Walled Lake

Bar & Restaurant

St. John's Hospital

St. Vincent De Paul

Strawberry Fields

Tenuta's

TJ Maxx

TGI Fridays

Stony Creek Metropark

Sunrise Assisted Living

Texas Roadhouse-Novi

The Pines of Clarkston

Title Boxing Club-Novi

Troy Beaumont Hospital

Twigs & Branches Floral

Transfiguration Lutheran Church

United Methodist Church-Novi

Waltonwoods Senior Home-Novi

White Lake Presbyterian Church

Waterford Church of Christ

Waterford Senior Center

Waterford Township DPW

Wolcott Mill Metropark

Woodside Bible Church

Wrenchers Hot Rods

YMCA-Novi

Zero Tolerance

The River Church

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Springfield Township Fire Station

Springfield Township Public Library

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O'Holy Family Church-Novi

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Oakland County International Airport

**Motor City Computer** 

2nd and Charles Adopt-a-Pet

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Auburn Hills Community Center

Automatic Valve Big Lots

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Coffee Bucket

Coherix Community Financial Credit Union-Novi

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#### Auburn Hills and Administrative Offices

1814 Pond Run Auburn Hills, MI 48326-2768

Tel: (248) 340-0559 Fax: (248) 340-0694

#### **Madison Heights**

32021 Howard Avenue Madison Hts., MI 48071-1430

Tel: (248) 585-9593 Fax: (248) 585-6648

#### Novi

41108 Vincenti Court Novi, MI 48375-1922 Tel: (248) 476-6910 Fax: (248) 476-1380





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