

96% OVERALL INDIVIDUAL SATISFACTION

The individuals served in our many programs continue to be extremely satisfied with the services they receive. This demonstrates exceptional individual satisfaction levels, with the overall satisfaction level of 96%.



WHO WE SERVED

Cognitive/Developmental.....	52%
Autism Spectrum.....	16%
Learning Disabled.....	9%
Mental Impairment.....	10%
Physical/Medical.....	7%
Deaf/Hard of Hearing.....	3%
Blind/Visual.....	2%
Brain Injured.....	1%

1,575 INDIVIDUALS SERVED THROUGH OUR PROGRAMS

193

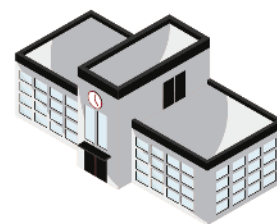
INDIVIDUALS EMPLOYED

193 individuals with disabilities found gainful employment as a result of their hard work and the support of our Employment Specialists, which resulted in an average starting wage of \$13.65 per hour or higher.



STUDENT YOUTH TRANSITION SERVICES

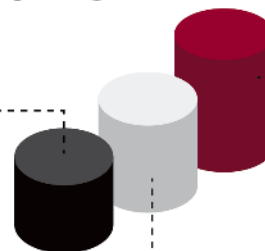
208 students received services within Oakland, Macomb, and Genesee County School Districts. Student Youth Transition Services reaches hundreds of students with special needs each year.



208

INDIVIDUAL & PARTICIPANT SURVEY RESULTS

94%
Stated they were given adequate information concerning the services offered at New Horizons



97%
Stated they would recommend New Horizons to others

96%
Stated they were involved in the decision-making process regarding their program

COMMUNITY PARTNERS

2nd and Charles
 Adopt-a-Pet
 Airport Road Day Care
 Animal Welfare Society
 Applebee's
 Auburn Hills Community Center
 Automatic Valve
 Big Lots
 BMI Mobile Image
 Bonefish Grill-Novi
 Brightmoor Church
 Chili's Restaurant
 Clinton Macomb Library
 Coffee Bucket
 Coherix
 Community Financial Credit Union-Novi
 Costick Center-Farmington
 Crowne Plaza
 Delectable Designs
 DM Burr Group
 Dodge No. 4 Park State Park
 ESC Federal
 Espresso Coffee
 Fairfield Marriott
 First Congressional Church
 Food Bank of Eastern Michigan
 Ford's Garage
 Fresh Thyme
 Fuddrucker's
 Gleaner's Food Bank
 God's Helping Hands of Michigan
 Goldner Walsh
 Goodwill

Great Giant
 Greenfield Village
 G-Tek Professional Graphics
 Habitat for Humanity Farmington Hills, Holly, Shelby Twp.
 Hampton Inn - Clinton Township
 Hawthorn Suites by Wyndham
 Heartfelt Impressions
 Henry Ford Museum
 Henry Ford West Bloomfield Hospital
 Heritage Baptist Church
 Holly Department of Public Works
 Holly Fire Station
 Holly Recreation Area
 Holy Family Church
 HomeGoods
 Hospitality House-Commerce
 Hutchinson's
 Jewell of Grand Blanc
 Joann Fabrics
 Kensington Church
 Kindercare
 Kroger
 Lake St. Clair Metropark
 Lakecrest Baptist Church
 Library Network
 Lighthouse Food Bank
 Madison Heights Library
 Manor of Novi
 Marshalls
 Maybury Farm
 Mazza Auto Parts
 Meals on Wheels-Auburn Hills, Novi, Pontiac, Waterford

Meijer
 MFP Seals
 MORC Clothes Closet
 Motor City Computer
 Neiman's Family Market
 New Hope Bible Church
 North Oakland Fire Station
 North Oaks Community Church
 Novi Civic Center
 Novi Fire Department
 Novi Ice Arena
 Novi Public Library
 Novi Police Department
 Oakland County
 Oakland County Animal Shelter
 Oakland County International Airport
 Oakland Hope Thrift Store
 O'Holy Family Church-Novi
 Old Navy
 Once Upon a Child
 Paint A Miracle Art Studio
 PC & D
 Petco
 PetSmart
 Pet Supplies Plus-Waterford
 Pomeroy Assisted Living
 Pontiac Lake Recreation Area
 Pottery Barn - Birch Run
 Rochester DDA
 Rochester Public Library
 Royal Diner
 Royal Oak Public Library
 Salvation Army
 Schain Mold & Engineering

Shelving Inc.
 Shepherd of the Lakes
 Lutheran Church-Walled Lake
 SheWolf Detroit Pastificio Bar & Restaurant
 Sonus Engineered Solutions
 Springfield Township Fire Station
 Springfield Township Public Library
 Stars & Stripes Kids Activity Center
 St. John's Hospital
 St. Stephens Lutheran Church
 St. Vincent De Paul
 Stony Creek Metropark
 Strawberry Fields
 Stylerite Label Corporation
 SULFO
 Sunrise Assisted Living
 Tenuta's
 Texas Roadhouse-Novi
 TGI Fridays
 The Pines of Clarkston
 The River Church
 Title Boxing Club-Novi
 TJ Maxx
 Transfiguration Lutheran Church
 Troy Beaumont Hospital
 Twigs & Branches Floral
 United Methodist Church-Novi
 USF Farathane
 Waltonwoods Senior

STAFF DIVERSITY 51%

Differences among team members can strengthen the bonds formed with individuals served through ethnic diversity in the workplace. 51% of our staff come from minority groups including African American, Asian, Hispanic origin, Middle Eastern origin, and others.



CERTIFICATIONS

Licensed Professional Counselor
 State of Michigan – Professional Counselor License
 State of Michigan – Licensed Social Worker
 U.S. Department of Labor

CARF ACCREDITATION AREAS

Employment Planning Services
 Organizational Employment Services
 Community Employment Services:
 Transition Services



SCAN ME

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