How We Measure Up

2022 STATISTICS

Overall Individual Satisfaction **98%**

The individuals served in our many programs continue to be extremely satisfied with the services they receive. This demonstrates exceptional individual satisfaction levels, with the overall satisfaction level of 98%.

Individuals Served Through Our Programs **1108**

**WHO WE SERVED**

- Cognitive/Developmental **54%**
- Autism Spectrum **15%**
- Learning Disabled **11%**
- Mental Impairment **8%**
- Physical/Medical **5%**
- Deaf or Hard of Hearing **4%**
- Blind/Visual **2%**
- Brain Injured **1%**

**EMPLOYMENT**

133 individuals with disabilities found gainful employment as a result of their hard work and the support of our Employment Specialists, which resulted in an average starting wage of $13.12 per hour and higher.

**STUDENT YOUTH TRANSITION SERVICES**

Within Oakland, Macomb, and Genesee County School Districts, this program reaches hundreds of students with special needs each year.

133 EMPLOYED INDIVIDUALS

207 STUDENTS PARTICIPATED
Community Partners

2nd and Charles
Adopt-a-Pet
Animal Welfare Society
Applebee’s
Auburn Hills Community Center
Automatic Valve
Big Lots
BMM Mobile Image
Bonefish Grill-Novio
Brightenmore Church
Chili’s Restaurant
Clinton Macomb Library
Coffee Bucket
Cohelix
Community Financial Credit Union-Novio
Costick Center-Farmington
Crowne Plaza
Delectables Designs
DM Blue Group
Dorney No. 4 Park State Park
ESC Federal
Express Coffee
Fairfield Marriott
First Congregational Church
Food Bank of Eastern Michigan
Ford’s Garage
Fresh Thyme
Fuddruckers
Gleaner’s Food Bank
God’s Helping Hands of Michigan
Goldner Walsh
Goodwill
Great Giant
Greenfield Village
G-Tek Professional Graphics
Habitat for Humanity
Farmington Hills, Holly
Hampton Inn
Hawthorn Suites by Wyndham
Heartfelt Impressions
Henry Ford Museum
Henry Ford West Bloomfield Hospital
Heritage Baptist Church
Holly Department of Public Works
Holly Fire Station
Holly Recreation Area
Holly Family Church
HomeGoods
Hospitality House-Commerce
Hutchinson’s
Jewel of Grand Blanc
Joann Fabrics
Kensington Church
Kindercare
Kroger
Lake St. Clair Metropark
Lakelcrest Baptist Church
Library Network
Lighthouse Food Bank
Madison Heights Library
Manor of Novi
Marshalls
Maybury Farm
Mezzos Auto Parts
Meals on Wheels-Auburn Hills, Holly, Pontiac, Waterford
Meijer
MORC Clothes Closet
MFP Seals
Neiman’s Family Market
New Hope Bible Church
North Oakland Fire Station
North Oaks Community Church
Novi Civic Center
Novi Fire Department
Novi Ice Arena
Novi Public Library
Novi Police Department
Oakland County
Oakland County Animal Shelter
Oakland County International Airport
Oakland Hope Thrift Store
O’Hilly Family Church-Novio
Old Navy
Once Upon a Child
Paint A Miracle Art Studio
PC & D
Petco
PetSmart
Pet Supplies Plus-Waterford
Pomeroy Assisted Living
Pontiac Lake Recreation Area
Pottery Barn-Birch Run
Rochester DDA
Rochester Public Library
Royal Diner
Royal Oak Public Library
Salvation Army
Schaefer Mold & Engineering
Shelvin’s Inc.
Shepherd of the Lakes Lutheran Church-Walled Lake
SheWolf Detroit Pastificio Bar & Restaurant
Siron Engineering Solutions
Springfield Township Fire Station
Springfield Township Public Library
Starr’s & Stripes Kids Activity Center
St. John’s Hospital
St. Stephens Lutheran Church
St. Vincent De Paul
Stone Creek Metropark
Strawberry Fields
Styleline Label Corporation
SULFO
Surprise Assisted Living
Tamu’s
Texas Roadhouse-Novio
TGI Fridays
The Pines of Clarkston
The River Church
Title Boxing Club-Novio
TJ Maxx
Transfiguration Lutheran Church
Troy Beaumont Hospital
Twigs & Branches Floral
United Methodist Church-Novio
USF Faranato
Watkins Senior Home-Novio
Waterford Church of Christ
Waterford Senior Center
Waterford Township DPW
Waypoint Church
White Lake Presbyterian Church
Whitcomb Mill Metropark
Woodside Bible Church
Wrenchers Hot Rods
YMCA-Novio
Zero Tolerance

53% Staff Diversity
reported from New Horizons
during the 2022 Fiscal Year

Differences among team members can strengthen the bonds formed with individuals served through ethnic diversity in the workplace. 53% of our staff come from minority groups including African American, Asian, Hispanic origin, Middle Eastern origin, and others.

INDIVIDUAL & PARTICIPANT SURVEY RESULTS

95% Stated they were given adequate information concerning the services offered at New Horizons.

96% Stated they were involved in the decision making process regarding their program.

98% Stated that they would recommend New Horizons to others.

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1814 Pond Run · Auburn Hills, MI 48326 · (248) 340-0559 · www.NewHorizonsRehab.org