

# How We Measure Up



2022 STATISTICS

**Overall Individual Satisfaction** **98%**

The individuals served in our many programs continue to be extremely satisfied with the services they receive. This demonstrates exceptional individual satisfaction levels, with the overall satisfaction level of 98%.

**Individuals Served Through Our Programs** **1108**

## WHO WE SERVED

Cognitive/Developmental **54%**

Autism Spectrum **15%**

Learning Disabled **11%**

Mental Impairment **8%**

Physical/Medical **5%**

Deaf or Hard of Hearing **4%**

Blind/Visual **2%**

Brain Injured **1%**



**133**

EMPLOYED INDIVIDUALS

## EMPLOYMENT

133 individuals with disabilities found gainful employment as a result of their hard work and the support of our Employment Specialists, which resulted in an **average starting wage of \$13.12 per hour and higher.**



**207**

STUDENTS PARTICIPATED

## STUDENT YOUTH TRANSITION SERVICES

Within Oakland, Macomb, and Genesee County School Districts, this program reaches hundreds of students with special needs each year.

## Community Partners

2nd and Charles  
Adopt-a-Pet  
Animal Welfare Society  
Applebee's  
Auburn Hills Community Center  
Automatic Valve  
Big Lots  
BMI Mobile Image  
Bonefish Grill-Novi  
Brightmoor Church  
Chili's Restaurant  
Clinton Macomb Library  
Coffee Bucket  
Coherix  
Community Financial Credit Union-Novi  
Costick Center-Farmington  
Crowne Plaza  
Delectable Designs  
DM Burr Group  
Dodge No. 4 Park State Park  
ESC Federal  
Expresso Coffee  
Fairfield Marriott  
First Congressional Church  
Food Bank of Eastern Michigan  
Ford's Garage  
Fresh Thyme  
Fuddruckers  
Gleaner's Food Bank  
God's Helping Hands of Michigan  
Goldner Walsh  
Goodwill  
Great Giant  
Greenfield Village  
G-Tek Professional Graphics  
Habitat for Humanity  
Farmington Hills, Holly  
Hampton Inn  
Hawthorn Suites by Wyndham  
Heartfelt Impressions  
Henry Ford Museum  
Henry Ford West Bloomfield Hospital  
Heritage Baptist Church  
Holly Department of Public Works  
Holly Fire Station  
Holly Recreation Area  
Holy Family Church  
HomeGoods  
Hospitality House-Commerce  
Hutchinson's  
Jewell of Grand Blanc  
Joann Fabrics  
Kensington Church  
Kindercare  
Kroger  
Lake St. Clair Metropark  
Lakecrest Baptist Church  
Library Network  
Lighthouse Food Bank  
Madison Heights Library  
Manor of Novi  
Marshalls  
Maybury Farm  
Mazza Auto Parts  
Meals on Wheels-Auburn Hills,  
Holly, Pontiac, Waterford  
Meijer  
MORC Clothes Closet  
MFP Seals  
Neiman's Family Market

New Hope Bible Church  
North Oakland Fire Station  
North Oaks Community Church  
Novi Civic Center  
Novi Fire Department  
Novi Ice Arena  
Novi Public Library  
Novi Police Department  
Oakland County  
Oakland County Animal Shelter  
Oakland County International  
Airport  
Oakland Hope Thrift Store  
O'Holy Family Church-Novi  
Old Navy  
Once Upon a Child  
Paint A Miracle Art Studio  
PC & D  
Patco  
PetSmart  
Pet Supplies Plus-Waterford  
Pomeroy Assisted Living  
Pontiac Lake Recreation Area  
Pottery Barn-Birch Run  
Rochester DDA  
Rochester Public Library  
Royal Diner  
Royal Oak Public Library  
Salvation Army  
Schain Mold & Engineering  
Shelving Inc.  
Shepherd of the Lakes Lutheran  
Church-Walled Lake  
SheWolf Detroit Pastificio Bar &  
Restaurant  
Sonus Engineered Solutions  
Springfield Township Fire Station  
Springfield Township Public Library  
Stars & Stripes Kids Activity Center  
St. John's Hospital  
St. Stephens Lutheran Church  
St. Vincent De Paul  
Stony Creek Metropark  
Strawberry Fields  
Stylerite Label Corporation  
SULFO  
Sunrise Assisted Living  
Tenuta's  
Texas Roadhouse-Novi  
TGI Fridays  
The Pines of Clarkston  
The River Church  
Title Boxing Club-Novi  
TJ Maxx  
Transfiguration Lutheran Church  
Troy Beaumont Hospital  
Twigs & Branches Floral  
United Methodist Church-Novi  
USF Farathane  
Waltonwoods Senior Home-Novi  
Waterford Church of Christ  
Waterford Senior Center  
Waterford Township DPW  
Waypoint Church  
White Lake Presbyterian Church  
Wolcott Mill Metropark  
Woodside Bible Church  
Wrenchers Hot Rods  
YMCA-Novi  
Zero Tolerance

# 53%

## Staff Diversity

reported from New Horizons during the 2022 Fiscal Year

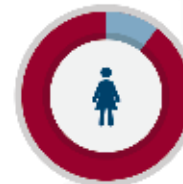
Differences among team members can strengthen the bonds formed with individuals served through ethnic diversity in the workplace. 53% of our staff come from minority groups including African American, Asian, Hispanic origin, Middle Eastern origin, and others.

## INDIVIDUAL & PARTICIPANT SURVEY RESULTS



### 95%

Stated they were given adequate information concerning the services offered at New Horizons.



### 96%

Stated they were involved in the decision making process regarding their program



### 98%

Stated that they would recommend New Horizons to others.

## Follow Us On Social Media

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