The Hidden Impact of Hearing Loss Mission and Goal

THE MISSION
The mission of this program is to enhance and empower the life of individuals with hearing loss and their families through education and support services.

THE GOAL
The primary goal of this program is to increase awareness of the hidden impact of hearing loss and how to effectively cope with this impact.

About the Program

The Kooser Program was developed by Cathy Kooser, a licensed independent social worker, who has a severe sensor neural hearing loss. Cathy obtained her bachelor’s degree in social work in 1998 from Wright State University in Dayton, Ohio and her master’s degree in social work in 2004 from the University of Cincinnati.

The facilitators of The Kooser Program are certified and taught by Cathy Kooser to ensure and maintain the integrity of the Program.

“Although hearing loss plays a role in shaping and defining those of us who experience it, we cannot let it stop us from becoming who we are meant to be, nor from living the lives we are meant to live!” Cathy Kooser

Vocational Rehabilitation

The primary goal of the program is to provide appropriate information and strategies to persons with hearing loss to help them cope more effectively with everyday life. The program seeks to improve the quality of life of people with hearing loss and their families by empowerment through education and support.

This is achieved by increasing awareness of the hidden impact of hearing loss and how to live with it in a positive and effective manner. Many topics are taught including:

- Effective communication strategies
- How to be assertive
- Hearing loss in the workplace

Research supports the combination of audio rehabilitation used in conjunction with appropriate amplification can significantly improve a consumer’s quality of life, thereby increasing their success using hearing instruments.
www.NewHorizonsRehab.org

MISSION
Investing in our communities by providing employment opportunities for individuals facing barriers to employment.

PURPOSE
Breaking employment barriers for individuals.

VALUES
- We believe in the worth of all individuals.
- We believe that the people we serve are our most important customers.
- We believe in the dedication to individual growth, employment, and self-sufficiency.
- We believe in managing public and private funds efficiently and responsibly.
- We believe our staff is professional, committed, and caring.
- We believe in quality service; as measured by outcomes, is paramount.

New Horizons has been accredited since 1966
and is associated with many reputable organizations

Accreditation
New Horizons is proud to be a CARF-accredited agency, CARF, The Commission on Accreditation of Rehabilitation Facilities, has established national standards of quality for rehabilitation organizations. CARF accreditation means you can be confident that New Horizons has made a commitment to continually enhance the quality of its programs and services and has a focus on consumer satisfaction.

Locations

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CLINTON TOWNSHIP
43630 Hayes Road, Suite 110
Clinton Township, MI 48038-3536
Tel: (586) 226-1189
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DAVISBURG
10445 Dixie Highway
Davisburg, MI 48350-1308
Tel: (248) 625-0808
Fax: (248) 625-1827

TROY
5505 Corporate Drive, Suite 404
Troy, MI 48098-2614
Tel: (248) 340-0549
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MADISON HEIGHTS
32021 Howard Avenue
Madison Hts., MI 48071-1430
Tel: (248) 585-9593
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NOVI
41108 Vincenti Court
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EEO Policy
New Horizons provides equal employment opportunities to all employees and applicants for employment without regards to race, color, religion, sex, sexual orientation, national origin, marital status, age, disability, illness, weight, height, or veteran status in accordance with applicable laws. Auxiliary aids and services are available upon request.