Individual Supported Employment

Individual Supported Employment (ISE) provides supports to individuals who already have their own jobs, or are interested in competitive employment. The type of support each individual receives is based on their skills, and/or need, and is determined through a Work Evaluation/Interview.

Who We Are

New Horizons Rehabilitation Services is an accredited, not-for-profit organization founded in 1964 that helps people with disabilities achieve their goals, and lead more fulfilling lives through employment programs and other activities.

What is Individual Supported Employment (ISE)?

The Individual Supported Employment (ISE) program provides job development, assistance in matching the individual with an integrated competitive job, and intensive time-limited supports to an employed individual once placed. This service is intended to help the individual develop the specific on-the-job skills necessary for successful employment.

New Horizons Job Coaches provide direct support, to enable the individual to develop positive work-related habits, attitudes, skills, and work etiquette directly related to their specific employment. This ultimately leads to the individual becoming a part of the informal culture of the workplace.

How Individual Supported Employment Works?

- Individuals in the program are assigned a job coach to assist with the employment process from start to finish.
- This involves assessing the individual’s strengths, weaknesses and job interests and assisting with skill building, resume writing, job applications and job interviews.
- Once in the workplace the job coach helps with learning the various job responsibilities.
- As the individual becomes more familiar with the position the job coach fades and only provides services as-needed to ensure the success of the individual and business partnership.

ISE is a powerful and flexible way to create employment opportunities, ensure regular employment benefits, provide ongoing support and achieve full participation and integration into the workforce and the community at-large.
MISSION
Investing in our communities by providing employment opportunities for individuals facing barriers to employment.

PURPOSE
Breaking employment barriers for individuals.

VALUES
- We believe in the worth of all individuals.
- We believe that the people we serve are our most important customers.
- We believe in the dedication to individual growth, employment, and self-sufficiency.
- We believe in managing public and private funds efficiently and responsibly.
- We believe our staff is professional, committed, and caring.
- We believe in quality service; as measured by outcomes, is paramount.

New Horizons has been accredited since 1966 and is associated with many reputable organizations

Accreditation
New Horizons is proud to be a CARF-accredited agency, CARF, The Commission on Accreditation of Rehabilitation Facilities, has established national standards of quality for rehabilitation organizations. CARF accreditation means you can be confident that New Horizons has made a commitment to continually enhance the quality of its programs and services and has a focus on consumer satisfaction.

Locations

AUBURN HILLS AND ADMINISTRATIVE OFFICES
1814 Pond Run
Auburn Hills, MI 48326-2768
Tel: (248) 340-0559
Fax: (248) 340-0694

CLINTON TOWNSHIP
43630 Hayes Road, Suite 110
Clinton Township, MI 48038-3536
Tel: (586) 226-1189
Fax: (586) 226-0129

DAVISBURG
10445 Dixie Highway
Davisburg, MI 48350-1308
Tel: (248) 625-0808
Fax: (248) 625-1827

TROY
5505 Corporate Drive, Suite 404
Troy, MI 48098-2614
Tel: (248) 340-0549
Fax: (248) 340-0694

MADISON HEIGHTS
32021 Howard Avenue
Madison Hts., MI 48071-1430
Tel: (248) 585-9593
Fax: (248) 585-6648

NOVI
41108 Vincenti Court
Novi, MI 48375-1922
Tel: (248) 476-6910
Fax: (248) 476-1380

EEO Policy
New Horizons provides equal employment opportunities to all employees and applicants for employment without regards to race, color, religion, sex, sexual orientation, national origin, marital status, age, disability, illness, weight, height, or veteran status in accordance with applicable laws. Auxiliary aids and services are available upon request.