The individuals served in our many programs continue to be extremely satisfied with the services they receive. This demonstrates exceptional individual satisfaction levels, with the overall satisfaction level of 98%.

**Employment**

465 individuals with disabilities found gainful employment as a result of their hard work and the support of our Employment Specialists, which resulted in an average starting wage of $10.45 per hour and higher.

**Student Youth Transition Services**

Within Oakland and Macomb County School Districts, this program reaches hundreds of students with special needs each year.

**Who We Served**

- Cognitive/Developmental: 45%
- Learning Disability: 18%
- Autism Spectrum: 16%
- Deaf or Hard of Hearing: 4%
- Mental Impairment: 10%
- Physical/Medical: 4%
- Blind/Visual: 2%
- Brain Injury: 1%

**Overall Individual Satisfaction 98%**

98% OVERALL SATISFACTION

**2,725 TOTAL NUMBER OF PERSONS SERVED**

**How We Measure Up**

Within Oakland and Macomb County School Districts, this program reaches hundreds of students with special needs each year.
Survey Results

Community Survey Results

- **100%** stated that their interactions with New Horizons staff were positive.
- **96%** stated that they would recommend New Horizons to others.
- **95%** stated that the staff worked with them to meet their objectives.
- **98%** stated that the staff were willing to listen to their needs and concerns.
- **97%** stated they were given adequate information concerning the services offered at New Horizons.
- **95%** stated they were involved in the decision making process regarding their program.
- **96%** stated that they would recommend New Horizons to others.

Individual & Participant Survey Results

- River Church of Holly
- Rochester DDA
- Rochester Public Library
- Royal Diner
- Royal Oak Public Library
- Salvation Army
- Shelving Inc.
- Shepherd of the Lakes Lutheran Church-Walled Lake
- Sonus Engineered Solutions
- Springfield Township Fire Station
- Springfield Township Public Library
- Stars & Stripes Kids Activity Center
- St. John’s Hospital
- St. Stephens Lutheran Church
- St. Vincent De Paul
- Stony Creek Metropark
- Strawberry Fields
- Stylerite Label Corporation
- SULFO
- Sunrise Assisted Living
- Tenuta’s
- Texas Roadhouse-Novio
- TGI Fridays
- The Pines of Clarkston
- Title Boxing Club-Novio
- TJ Maxx
- Transfiguration Lutheran Church
- Troy Beaumont Hospital
- United Methodist Church-Novio
- Villagers
- Waltonwoods Senior Home-Novio
- Waterford Church of Christ
- Waterford Senior Center
- Waypoint Church
- White Lake Presbyterian Church
- Wolcott Mill Metropark
- Woodside Bible Church
- YMCA-Novio
- Zero Tolerance

Community Partners

- 2nd and Charles
- Ace Hardware
- Adopt-a-Pet
- Animal Welfare Society
- Anytime/KRC
- Applebee’s
- Auburn Hills Community Center
- Automatic Valve
- Big Lots
- BMI Mobile Image
- Bonefish Grill-Novio
- Brightmoor Church
- Chili’s Restaurant
- Clinton Macomb Library
- Coffee Bucket
- Community Financial Credit Union-Novio
- Costick Center-Farmington
- Crowne Plaza
- Dodge No. 4 Park State Park
- ESC Federal
- Fairfield Marriott
- First Congressional Church
- Food Bank of Eastern Michigan
- Ford’s Garage
- Fresh Thyme
- Fuddruckers
- Genesys Athletic Club
- Gleaner’s Food Bank
- God’s Helping Hands of Michigan
- Goldn Walsh
- Goodwill
- Great Giant
- Greenfield Village
- G-Tek Professional Graphics
- Habitat for Humanity
- Farmington Hills, Holly
- Hampton Inn
- Hawthorn Suites by Wyndham
- Heartfelt Impressions
- Henry Ford Museum
- Henry Ford West Bloomfield Hospital
- Heritage Baptist Church
- Holly Department of Public Works
- Holly Fire Station
- Holly Foods
- Holly Recreation Area
- Holy Family Church
- Home Goods
- Hospitality House-Commerce
- Hutchinson’s
- Jewell of Grand Blanc
- Joann Fabrics
- Kensington Church
- Kindercare
- Kroger
- Lake St. Clair Metropark
- Lakecrest Baptist Church
- Library Network
- Lighthouse Food Bank
- Madison Heights Library
- Manor of Novi
- Marshalls
- Mazza Auto Parts
- Meals on Wheels-Auburn Hills, Holly, Pontiac, Waterford
- Meijer
- MORC Clothes Closet
- Neiman’s Family Market
- New Hope Bible Church
- North Oakland Fire Station
- North Oaks Community Church
- Novi Civic Center
- Novi Fire Department
- Novi Ice Arena
- Novi Public Library
- Novi Police Department
- Oakland County
- Oakland County Animal Shelter
- Oakland County International Airport
- Oakland Hope Thrift Store
- O’Holy Family Church-Novio
- Old Navy
- Once Upon a Child
- Paint A Miracle Art Studio
- PC & D
- Petco
- PetSmart
- Pet Supplies Plus-Waterford
- Pontiac Lake Recreation Area

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