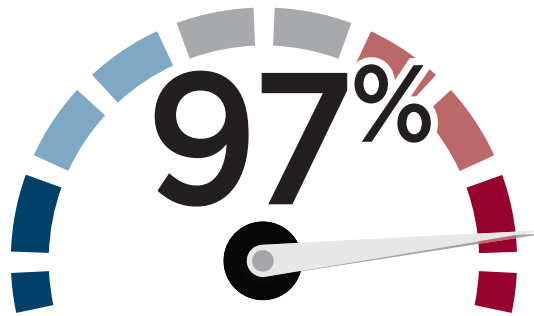


OVERALL INDIVIDUAL SATISFACTION 97%

The individuals served in our many programs continue to be extremely satisfied with the services they receive. This demonstrates exceptional individual satisfaction levels, with the overall satisfaction level of 97%.












STUDENT YOUTH TRANSITION SERVICES

Within Oakland and Macomb County School Districts, this program reaches hundreds of students with special needs each year. We are pleased to report these results for our students in 2019.

500 PARTICIPATION
500 students participated in the transition program.



WHO WE SERVED

	Cognitive/Developmental	28%
	Learning Disability	20%
	Autism Spectrum	17%
	Dual Diagnosis	14%
	Deaf or Hard of Hearing	7%
	Mental Illness	7%
	Physical/Medical	4%
	Blind/Visual	2%
	Brain Injury	1%

EMPLOYMENT

664 individuals with disabilities found gainful employment as a result of their hard work and the support of our Employment Specialists, which resulted in an average starting wage of \$10.45 per hour and higher.



664
employed individuals

Survey Results

INDIVIDUAL & PARTICIPANT SURVEY RESULTS

96% stated they were given adequate information concerning the services offered at New Horizons.

94% stated they were involved in the decision making process regarding their program.

97% stated that they would recommend New Horizons to others.

COMMUNITY SURVEY RESULTS

100% stated that their interactions with the staff at New Horizons were positive.

96% stated that they would recommend New Horizons to others.

97% stated that the staff worked with them to meet their objectives.

97% stated that the staff were willing to listen to their needs & concerns.

Awards & Highlights

2019 - PROVIDER OF THE YEAR AWARD

New Horizons received the Provider of the Year award at the 2019 ARC of Oakland County Dove Awards. This award is presented to an Oakland County based provider, who maintains a consistent, positive, and nourishing community-based setting for persons with intellectual and/or developmental disabilities.

2018 - MACOMB INTERMEDIATE SCHOOL DISTRICT SERVICE TO SCHOOLS AWARD

New Horizons was honored with a Service to Schools award by the Macomb Intermediate School District (MISD). This award is presented to a company for ongoing support, leadership and commitment to the needs of students in Macomb County.

2018 - HUMAN RESOURCES VANGUARD AWARD

New Horizons received the Human Resources Vanguard award at the 2018 Auburn Hills Chamber of Commerce Silver & Gold Awards. This award is presented to a company that takes on human resource challenge in a creative and innovative way given the increased competition for talent, the complex regulatory environment, and our litigious society.

2018 - METROPOLITAN DETROIT'S 101 BEST & BRIGHTEST COMPANIES TO WORK FOR

For twelve years, 2000, 2002, 2003, 2007, 2010, 2011, 2013, 2014, 2015, 2016, 2017, and 2018. New Horizons was chosen to be part of the impressive group of "Metropolitan Detroit's 101 Best & Brightest Companies to Work For."

2017 - DIVERSITY & PACESETTER AWARD

New Horizons received the Diversity & Pacesetter award at the 2017 Auburn Hills Chamber of Commerce Silver & Gold Awards. This award is presented to a local company who promotes and facilitates a culture of diversity and inclusion in the categories of work environment, career development, training, networking and mentoring.

2017 - HALL OF FAME DOVE AWARD - STAN A. GRAMKE

The ARC of Oakland County presented New Horizons' President/CEO, Stan A. Gramke, with the 2017 Hall of Fame award. This award recognizes those in the rehabilitation field who are considered icons for the cause to provide employment opportunities for people with disabilities.

2017 - SHELTON BUICK GMC NONPROFIT ACHIEVEMENT AWARD

New Horizons was selected for the 2017 Nonprofit Achievement award by the Rochester Regional Chamber of Commerce. New Horizons has been working with the Rochester Downtown Development Authority for 26 years, providing employment for individuals with disabilities. A special tribute was presented to New Horizons by the United States of America House of Representatives for our achievements.



Developmental Disabilities - Mental Health - Substance Recovery