



New Horizons
Rehabilitation Services, Inc.

Helping people with disabilities succeed for more than 50 years

The Hidden Impact of Hearing Loss

Facilitated by New Horizons certified instructors



The Hidden Impact of Hearing Loss Mission and Goal

THE MISSION

The mission of this program is to enhance and empower the life of individuals with hearing loss and their families through education and support services.

THE GOAL

The primary goal of this program is to increase awareness of the hidden impact of hearing loss and how to effectively cope with this impact.

About the Program

The Kooser Program was developed by Cathy Kooser, a licensed independent social worker, who has a severe sensor neural hearing loss. Cathy obtained her bachelor’s degree in social work in 1998 from Wright State University in Dayton, Ohio and her master’s degree in social work in 2004 from the University of Cincinnati.

The facilitators of The Kooser Program are certified and taught by Cathy Kooser to ensure and maintain the integrity of the Program.

“Although hearing loss plays a role in shaping and defining those of us who experience it, we cannot let it stop us from becoming who we are meant to be, nor from living the lives we are meant to live!” *Cathy Kooser*

Testimonials

“Buying hearing aids without taking this workshop is like buying a car without knowing how to drive”. Workshop participant

“I am so happy I came, I now understand a lot more of what my husband had been dealing with. I am sure this will help both of us”. Support person

Real time captioning is provided at each workshop. American Sign Language interpreters will be provided as needed.



Receiving Services

Please contact one of our locations listed on the back of this brochure if you are interested in referring someone to or receiving services from New Horizons.

We look forward to helping you!

Vocational Rehabilitation

The primary goal of the program is to provide appropriate information and strategies to persons with hearing loss to help them cope more effectively with everyday life. The program seeks to improve the quality of life of people with hearing loss and their families by empowerment through education and support.

This is achieved by increasing awareness of the hidden impact of hearing loss and how to live with it in a positive and effective manner. Many topics are taught including:

- Effective communication strategies
- How to be assertive
- Hearing loss in the workplace

Research supports the combination of audio rehabilitation used in conjunction with appropriate amplification can significantly improve a consumer’s quality of life, thereby increasing their success using hearing instruments.

***Do you smile & nod?
Do you use negative coping strategies such as:
bluffing, withdrawal,
dominating the conversation?
If the answer is yes,
then this workshop is for you!***

Please visit our website at www.NewHorizonsRehab.org for more information

Purpose

Helping people with disabilities succeed

Mission

Our mission is to enhance the quality of life for people with disabilities by providing professionally designed, individual driven rehabilitation services.

Values

- We believe in the worth of all individuals
- The people we serve are our most important customers
- We manage public & private funds efficiently and responsibly
- Our staff is professional, committed, and caring
- Quality service, as measured by outcomes, is paramount

New Horizons has been accredited since 1966
and is associated with many reputable organizations

Accreditation

New Horizons is proud to be a CARF-accredited agency, CARF, The Commission on Accreditation of Rehabilitation Facilities, has established national standards of quality for rehabilitation organizations. CARF accreditation means you can be confident that New Horizons has made a commitment to continually enhance the quality of its programs and services and has a focus on consumer satisfaction.



SourceAmerica ■

Locations

AUBURN HILLS AND ADMINISTRATIVE OFFICES

1814 Pond Run
Auburn Hills, MI 48326-2768
Tel: (248) 340-0559
Fax: (248) 340-0694

DAVISBURG

10445 Dixie Highway
Davisburg, MI 48350-1308
Tel: (248) 625-0808
Fax: (248) 625-1827

MADISON HEIGHTS

32021 Howard Avenue
Madison Hts., MI 48071-1430
Tel: (248) 585-9593
Fax: (248) 585-6648

CLINTON TOWNSHIP

43630 Hayes Road, Suite 110
Clinton Township, MI 48038-3536
Tel: (586) 226-1189
Fax: (586) 226-0129

FLINT

711 North Saginaw, Suite 102
Flint, MI 48503-1703
Tel: (810) 768-0093
Fax: (810) 768-7504

NOVI

41108 Vincenti Court
Novi, MI 48375-1922
Tel: (248) 476-6910
Fax: (248) 476-1380

EEO Policy

New Horizons provides equal employment opportunities to all employees and applicants for employment without regards to race, color, religion, sex, sexual orientation, national origin, marital status, age, disability, illness, weight, height, or veteran status in accordance with applicable laws. Auxiliary aids and services are available upon request.