The Hidden Impact of Hearing Loss Mission and Goal

THE MISSION
The mission of this program is to enhance and empower the life of individuals with hearing loss and their families through education and support services.

THE GOAL
The primary goal of this program is to increase awareness of the hidden impact of hearing loss and how to effectively cope with this impact.

About the Program
The Kooser Program was developed by Cathy Kooser, a licensed independent social worker, who has a severe sensor neural hearing loss. Cathy obtained her bachelor’s degree in social work in 1998 from Wright State University in Dayton, Ohio and her master’s degree in social work in 2004 from the University of Cincinnati.

The facilitators of The Kooser Program are certified and taught by Cathy Kooser to ensure and maintain the integrity of the Program.

“Although hearing loss plays a role in shaping and defining those of us who experience it, we cannot let it stop us from becoming who we are meant to be, nor from living the lives we are meant to live!” Cathy Kooser

Vocational Rehabilitation
The primary goal of the program is to provide appropriate information and strategies to persons with hearing loss to help them cope more effectively with everyday life. The program seeks to improve the quality of life of people with hearing loss and their families by empowerment through education and support.

This is achieved by increasing awareness of the hidden impact of hearing loss and how to live with it in a positive and effective manner. Many topics are taught including:
• Effective communication strategies
• How to be assertive
• Hearing loss in the workplace

Do you smile & nod?
Do you use negative coping strategies such as: bluffing, withdrawal, dominating the conversation?
If the answer is yes, then this workshop is for you!

Real time captioning is provided at each workshop. American Sign Language interpreters will be provided as needed.

Testimonials
“Buying hearing aids without taking this workshop is like buying a car without knowing how to drive”. Workshop participant

“I am so happy I came, I now understand a lot more of what my husband had been dealing with. I am sure this will help both of us”. Support person

Receiving Services
Please contact one of our locations listed on the back of this brochure if you are interested in referring someone to or receiving services from New Horizons.

We look forward to helping you!

Please visit our website at www.NewHorizonsRehab.org for more information
www.NewHorizonsRehab.org

**Purpose**
Helping people with disabilities succeed

**Mission**
Our mission is to enhance the quality of life for people with disabilities by providing professionally designed, individual driven rehabilitation services.

**Values**
- We believe in the worth of all individuals
- The people we serve are our most important customers
- We manage public & private funds efficiently and responsibly
- Our staff is professional, committed, and caring
- Quality service, as measured by outcomes, is paramount

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**New Horizons has been accredited since 1966**
and is associated with many reputable organizations

**Accreditation**
New Horizons is proud to be a CARF-accredited agency, CARF, The Commission on Accreditation of Rehabilitation Facilities, has established national standards of quality for rehabilitation organizations. CARF accreditation means you can be confident that New Horizons has made a commitment to continually enhance the quality of its programs and services and has a focus on consumer satisfaction.

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**Locations**

**AUBURN HILLS AND ADMINISTRATIVE OFFICES**
1814 Pond Run
Auburn Hills, MI 48326-2768
Tel: (248) 340-0559
Fax: (248) 340-0694

**CLINTON TOWNSHIP**
43630 Hayes Road, Suite 110
Clinton Township, MI 48038-3536
Tel: (586) 226-1189
Fax: (586) 226-0129

**DAVISBURG**
10445 Dixie Highway
Davisburg, MI 48350-1308
Tel: (248) 625-0808
Fax: (248) 625-1827

**FLINT**
711 North Saginaw, Suite 102
Flint, MI 48503-1703
Tel: (810) 768-0093
Fax: (810) 768-7504

**MADISON HEIGHTS**
32021 Howard Avenue
Madison Hts., MI 48071-1430
Tel: (248) 585-9593
Fax: (248) 585-6648

**NOVI**
41108 Vinceni Court
Novi, MI 48375-1922
Tel: (248) 476-6910
Fax: (248) 476-1380

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**EEO Policy**
New Horizons provides equal employment opportunities to all employees and applicants for employment without regards to race, color, religion, sex, sexual orientation, national origin, marital status, age, disability, illness, weight, height, or veteran status in accordance with applicable laws. Auxiliary aids and services are available upon request.