



*Helping people with disabilities succeed for more than 50 years*

## **Services for People Who Are Deaf or Hard of Hearing** *Addressing the unique needs of people who are deaf or hard of hearing*

### **Why Special Programs for People with a Hearing Loss?**

#### **Goals of the Program**

- To provide job opportunities to people who are deaf or hard-of-hearing.
- To address and resolve communication concerns with hearing persons.
- To educate employers on the communication techniques of American Sign Language, speech, reading and written and oral messages.
- To increase sensitivity and awareness of the deaf culture and the limitless potential of deaf and hard-of-hearing individuals.

- Deaf and hard-of-hearing individuals have unique vocational needs.
- The general public often does not recognize the full potential of people with hearing impairments.
- Communication issues often exist between the deaf and hard-of-hearing population and the business community.
- The skills and abilities of those with a hearing loss are overlooked. New Horizons staff focuses on positive attributes and enhancing the skills necessary to seek and retain employment.

### **Programs and Services Offered**

New Horizons has adapted its current vocational programming to accommodate deaf and hard-of-hearing individuals. We offer the following services:

#### **Evaluation and Training**

Individuals are first assessed for communication skills and needs. A vocational evaluation and/or training may be arranged to assist with exploring vocational interests and identifying strengths and areas needing improvement

#### **Job Placement**

New Horizons can assist in the job search either through direct representation or a more self-directed approach. Our trained Deaf Specialists provide as much support and information as necessary for a successful job search. This can include teaching job seeking skills, addressing communication needs, and interpreting services.

***We have staff that are trained in understanding Deaf culture and are able to communicate using ASL.***

#### **Receiving Services**

Please contact one of our locations listed on the back of this brochure if you are interested in referring someone to or receiving services from New Horizons.

We look forward to helping you!

#### **Job Coaching and Follow Up Services**

Sometimes additional support is needed once a job has been secured. Job coaching and deaf awareness training are available to help both the new employee and the employer integrate smoothly. Information and assistance may be provided to arrange any necessary accommodations. Follow along services can be provided after placement to ensure success and satisfaction.

## Purpose

Helping people with disabilities succeed

## Mission

Our mission is to enhance the quality of life for people with disabilities by providing professionally designed, individual driven rehabilitation services.

## Values

- We believe in the worth of all individuals
- The people we serve are our most important customers
- We manage public & private funds efficiently and responsibly
- Our staff is professional, committed, and caring
- Quality service, as measured by outcomes, is paramount

***New Horizons has been accredited since 1966***  
and is associated with many reputable organizations

## Accreditation

New Horizons is proud to be a CARF-accredited agency, CARF, The Commission on Accreditation of Rehabilitation Facilities, has established national standards of quality for rehabilitation organizations. CARF accreditation means you can be confident that New Horizons has made a commitment to continually enhance the quality of its programs and services and has a focus on consumer satisfaction.



**SourceAmerica** ■

## Locations

### AUBURN HILLS AND ADMINISTRATIVE OFFICES

1814 Pond Run  
Auburn Hills, MI 48326-2768  
Tel: (248) 340-0559  
Fax: (248) 340-0694

### DAVISBURG

10445 Dixie Highway  
Davisburg, MI 48350-1308  
Tel: (248) 625-0808  
Fax: (248) 625-1827

### MADISON HEIGHTS

32021 Howard Avenue  
Madison Hts., MI 48071-1430  
Tel: (248) 585-9593  
Fax: (248) 585-6648

### CLINTON TOWNSHIP

43630 Hayes Road, Suite 110  
Clinton Township, MI 48038-3536  
Tel: (586) 226-1189  
Fax: (586) 226-0129

### FLINT

711 North Saginaw, Suite 102  
Flint, MI 48503-1703  
Tel: (810) 768-0093  
Fax: (810) 768-7504

### NOVI

41108 Vincenti Court  
Novi, MI 48375-1922  
Tel: (248) 476-6910  
Fax: (248) 476-1380

## EEO Policy

New Horizons provides equal employment opportunities to all employees and applicants for employment without regards to race, color, religion, sex, sexual orientation, national origin, marital status, age, disability, illness, weight, height, or veteran status in accordance with applicable laws. Auxiliary aids and services are available upon request.