

How We Measure Up

Awards & Outcome Measures

2011 Report

EMPLOYMENT

23% Increase

675 individuals found gainful employment with a 66% placement rate.

96% of individuals obtaining jobs maintained their job for 90 days



3,708 PERSONS SERVED

15% Increase

Transitional Employment Services 14%

Organizational-Based Vocational Training 12%

Community-Based Employment Services 74%



KOOSER PROGRAM

Increased by 262 Participants

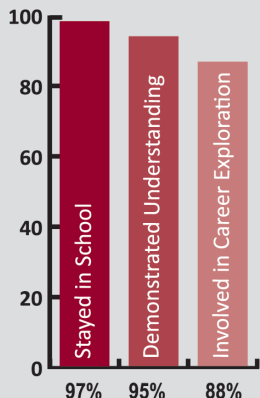
The Kooser Program is an educational program designed to provide relevant information about the significant and hidden impact hearing loss has on an individual and their family. This one-day seminar intended for teenagers and adults 15 years of age and older served a record number of 429 persons.

STUDENT PROGRAMS

School Districts Increased 17 to 21

374 Students in 2011

In school districts in Oakland and Macomb counties, the New Horizons School-to-Work Transition program reaches hundreds of students with special needs each year.



97% of our students stayed in school.

95% of students in classroom activities demonstrated an understanding of the material presented.

88% of students were involved in career exploration including job shadowing and interest exploration.

CONSUMER SATISFACTION

98% Overall Satisfaction

The consumers served in our many programs continue to be extremely satisfied with the services they receive.

Post Program Consumer Satisfaction



98% said they were involved in the decision-making regarding their program goals

97% said staff treated them with dignity & respect

98% would recommend New Horizons to others

RECOGNITIONS & MILESTONES

2011 – METROPOLITAN DETROIT'S 101 BEST & BRIGHTEST COMPANIES TO WORK FOR

For six years, 2000, 2002, 2003, 2007, 2010 and now in 2011 New Horizons was chosen to be part of the impressive group of "Metropolitan Detroit's 101 Best & Brightest Companies to Work For." New Horizons was honored along with 100 other worthy organizations in metropolitan Detroit receiving recognition for outstanding human resource practices.



WHAT MAKES NEW HORIZONS UNIQUE

Statistics such as those shown here are a measure of the stability of operations which allows New Horizons to be a strong organization able to serve the consumers in its programs.

Staff Retention 95%

Staff retention is at the heart of any quality rehabilitation organization. New Horizons staff retention figure was 95% last year.

Ethnic Diversity 31%

Differences among team members can strengthen the bonds formed with clients and customers through ethnic diversity in the workplace. 31% of our staff come from minority groups including African Americans, Asians, and persons of Hispanic origin.

Administrative Costs 6%

Low administrative costs means more resources being allocated directly to consumer programs. New Horizons has been able to reduce its annual administrative cost to just 6% of the total budget.

2010 - JANET & PAUL MACCORMACK LIFETIME ACHIEVEMENT AWARD

The Arc of Oakland County 2010 Dove Award presented New Horizon's CEO/President Stan A. Gramke with the Janet & Paul MacCormack Lifetime Achievement Award. This award reflects his many years of successful management and service in the field of human services.

2010 – NATIONAL ACCREDITATION

New Horizons received the highest level of accreditation with a 3 year CARF accreditation. CARF is the Commission on Accreditation of Rehabilitation Facilities establishing national standards of quality care for rehabilitation organizations serving people with disabilities.

2007 – MUTUAL OF AMERICA COMMUNITY PARTNERSHIP NATIONAL AWARD

The New Horizons Soft Skills Training Curriculum Program was selected as a 2007 Mutual of America Community Partnership National Award Merit Finalist. The Selection Committee was impressed by the program's impact on the lives of the targeted population and the impressive results of this dynamic collaboration since its inception in 2005.

2007 – MICHIGAN'S SALUTE TO DIVERSITY AWARD BY CORP! MAGAZINE

New Horizons was chosen as a "Diversity Champion" for being a nonprofit organization that creates or promotes special programming, education or other initiatives that focus on diversity. Corp! Magazine is a long-time supporter of diversity and multiculturalism in business.

2007 – MRC EXCELLENCE AWARD

Ronald Storing, Vice-President of New Horizons, was the recipient of the 2007 Michigan Rehabilitation Conference Excellence Award that is given to an individual who has demonstrated excellence in leadership, effectiveness, creativity, advocacy, and commitment on behalf of persons with disabilities and other barriers to employment.

2006 – NISH PERFORMANCE EXCELLENCE AWARD USING THE ABILITYONE PROGRAM TO FURTHER ITS MISSION

NISH presents this national award annually to one community rehabilitation agency that uses the AbilityOne Program contracts to fulfill and advance its mission in support of people with severe disabilities. The AbilityOne Program creates jobs and training opportunities for people who are blind or have other severe disabilities, empowering them to achieve greater independence and lead more productive lives.

2006 – NISH MANAGEMENT EXCELLENCE AWARD

NISH (National Industries for the Severely Handicapped) presented New Horizon's CEO/President, Stan A. Gramke, with the Management Excellence Award from the National Council of Work Centers. This prestigious award is a reflection of his many years of successful management and dedicated service in the field of human services.

2006 – AUTOMATION ALLEY NON-PROFIT ORGANIZATION OF THE YEAR

New Horizons was recognized by Automation Alley as an organization that has shown unsurpassed dedication to the growth of Southeast Michigan with proven programs directly benefiting Michigan businesses and/or future employees. Automation Alley encompasses more than 650 businesses, educational institutions and government entities driving the growth and image of Southeast Michigan's technology economy.

